

Terms and Conditions

- All students will need to meet the College's qualifying requirements of:
 - Living at least 2 miles from the College
 - Attending a full-time further education course
 - Having an attendance record of 90% or greater
 - Having a satisfactory tutor report and being up-to-date with all course work/assignments
 - Having satisfactory behaviour
- Flex & Travel does not apply to apprentices, part-time further education students or students on higher education programmes.
- If you live outside County Durham and are under 19 years at the start of your course, you must apply to your Local Education Authority for any travel subsidy available. If you meet the aforementioned College qualifying requirements and are also in receipt of full Education Maintenance Allowance (EMA), New College Durham may reimburse the cost of your bus tickets.

- The student bus ticket remains the property of Arriva/Go North East and will not be valid if you no longer attend the College. Your ticket must be returned to New College Durham.
- If you are over 19 years at the start of your course and you meet the aforementioned College qualifying requirements and also have a household income below £20,817, New College Durham may reimburse the cost of your bus tickets.
- The College will only make payment(s) each term up to the cost of a termly ticket.
- All student bus tickets will be issued by Arriva or Go North East.
- Travel is only permitted within the regions/boundaries outlined by each bus operator; if you wish to travel outside these areas, normal ticket prices apply.
- Travel on both Arriva and Go North East are subject to the operators normal terms and conditions. The operators retain the right to refuse travel.
- You will be responsible for paying for the costs of any replacement bus tickets.