

Students may be eligible for support if you are:

- Studying full-time Further Education only
- Aged 16 or over but under 19 at 31 August 2024
- Aged 19 or over on 31st August 2024 with an Education Health Care Plan
- Aged 19 or over on 31st August 2024 and continuing a study programme that you started aged 16 to 18 (19+ continuers)
- Enrolled on a full-time course as defined by New College Durham
- Live more than 2 miles from (college to your home address or home address to College)
- You must be careful when selecting your means of travel. If you request a change or transfer there will be a cost incurred of £15.

Students can opt for.

- Bus pass with Arriva or Go North East

Travelling with Arriva

The college will issue all eligible students a bus pass in term 1. Note in term 2 and 3 we will be moving all students with an Arriva pass to a ticket refund. Refunds will be made 1 week in advance direct by BACS into your bank account.

- Travel refund (paid on production of bus tickets direct by BACS into student bank account). Tickets will only be refunded for days you are timetabled to be in college, weekday travel to and from college up to the equivalent cost of a termly value of an academic ticket.

Travel refund – tickets must be submitted within two weeks of travel. No refunds will be given for any tickets purchased that are not linked to study for times/days outside of your timetable unless prior agreement has been made.

The college will seek to provide travel to those eligible students by the most cost-effective means. Students only requiring travel for infrequent use must contact the Access Fund Office to discuss alternative arrangements.

Support is based on the following.

- Fully funded for students whose household income is less than £60,000 and have applied for bursary support and provided evidence of household income.
- Contribution by student of £75 (£25 per term) for households with income greater than £60,000 but less than £99,999. Evidence of household income must be provided.
- If income is over £99,999 no support is available.

Monitoring of use

Travel support enables students to engage in their studies. Attendance is monitored, if students fail to attend their course of study, the College will suspend travel support.

Bus companies provide utilisation data, the college reserves the right to cancel/remove any tickets which are underutilised or used inappropriately for travel not related to study.

Students must inform the college if they no longer require support i.e. circumstances have changed due to the place they live or now to drive.

Travel Scheme Terms and conditions 2025/26

The offer of supported travel is only provided to students who use the bus as their primary and regular mode of transport.

If you leave college your pass will be cancelled.

Failure to inform Access Fund of any changes to your circumstances may result in students incurring ticket costs.

Travel on both Arriva and Go North East are subject to the operators' normal terms and conditions. The operators retain the right to refuse travel. You will be responsible for paying for the costs of any replacement bus tickets.

For further guidance/assistance please contact the Access Fund Team

0191 375 4218	access.fund@newdur.ac.uk	Office: East Mall - Orange 0.28
---------------	------------------------------------------------------------------------	----------------------------------------