

Estates and Facilities Department

Charter

Our Mission

To provide a timely and effective estates and facilities service to all our customers operating within appropriate standards to ensure a safe and healthy environment.

Objectives

- To provide accurate and up to date timetable information.
- To maintain and develop effective Health and Safety management systems supported by the development of a Health and Safety culture.
- To manage various outsourced contract services.
- To provide a comprehensive service for the operation and maintenance of the estate.
- To provide an effective security management service.

The Service You Can Expect

The Department will work to achieve our objectives and respond to queries in an efficient manner by providing a professional customer orientated service.

What We Expect From You

We expect all staff, students and visitors to respect the college estate.
To ensure that all requests are submitted in a timely and agreed manner using the appropriate procedures.